

Updated: 5/20/20

Are outpatient services provided in patient cars covered and if so, how should they be billed?			
Follow Common Direction?		Patient cars located in the parking lot of a clinic in which clinic staff provide COVID care or non-COVID care will be considered extensions of the clinic. Claims for that care should use Place of Service Code as follows: <ul style="list-style-type: none"> • 15 – Mobile: If the car is used as a drive up COVID testing site where a specimen is taken • 11 – Office: If the clinic is not hospital owned • 19 – Off Campus – Outpatient Hospital: If the clinic is hospital owned but not on the hospital campus 	
Aetna	Yes 03/27/20	Aetna recognizes place of service codes: 11 (physician office), 15 (mobile unit), 17 (Walk-in retail health clinic), 19 (off campus outpatient hospital), 20 (urgent care facility), 22 (on campus outpatient hospital), 23 (emergency room hospital, and 81 (independent laboratory).	
Amerigroup - DSNP	Yes 04/21/20		
CHPW - Medicare Advantage	Yes 03/27/20		
Cigna			
Coordinated Care - Commercial	Yes 03/27/20	We follow the Medicaid FFS guidance below.	
First Choice (TPA and PPO)	Yes 03/27/20		
HCA – Apple Health	Yes 04/11/20	When collecting specimens to test for COVID-19 that is not associated with an E/M visit HCA is allowing CPT code 99001 to be billed. See specific instructions for FFS and MCOs below	
Medicaid FFS	Yes 03/27/20	Patient cars located in the parking lot of a clinic in which clinic staff provide COVID care or non-COVID care will be considered	

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		<p>extensions of the clinic. Claims for that care should use Place of Service Code as follows:</p> <ul style="list-style-type: none"> • When collecting specimens to test for COVID-19 that is not associated with an E/M visit HCA is allowing CPT code 99001 to be billed. • Bill with the POS that is most relevant for the situation (typically the POS you currently bill with): <ul style="list-style-type: none"> - For provider clinics that are not hospital owned, use POS 11 with CR modifier - For hospital owned/associated and off campus, use POS 19 and the CR modifier - For visits outside of emergency rooms, use POS 23 and the CR modifier <p>For visits in drive up sites that do not fit in the examples above, use the POS 15 and the CR modifier.</p>	
Amerigroup	Yes 04/11/20	Amerigroup will follow HCA guidance for Medicaid MCOs	
CHPW	Yes 03/27/20		
Coordinated Care	Yes 03/27/20	We follow the Medicaid FFS guidance below.	
Molina	Yes	POS 15 is allowed for cars, POS 99 can also be submitted	

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	04/01/20	Medicare: follow CMS guidelines	
UHC Community Plan	Yes 04/11/20		
KP-NW	Yes	When billing, the Place of Service codes should align most closely with the facility, staff and/or function being performed at that care site.	
KP-WA	03/27/20		
Labor & Industries	Yes 05/20/20	<p>The POS code should match the situation.</p> <p>If hospital-owned then POS 11 with a CR modifier should be used. If hospital owned but off-campus then POS 19 with a CR modifier should be used.</p> <p>If an OP visit outside of an ER occurs, then POS 23 with a CR modifier should be used.</p> <p>If the situation does not fit any other example (as drive up sites might) then POS 15 with a CR modifier should be used.</p>	
Molina- Commercial	Yes 04/01/20	POS 15 is allowed for cars, POS 99 can also be submitted	
Pacific Source	Yes 03/27/20		
Premera	Yes 03/27/20		
Providence	Yes 04/01/20		
Regence	Yes		

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	03/27/20		
UHC - Commercial	Yes 04/28/20		